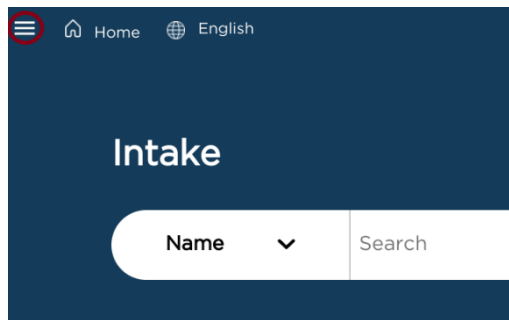


Retrieving Statistics

While the Service Insights on MealConnect platform has many reporting features as outlined in the [Reports Overview](#) document, this document describes the process to find the statistics required to report to the Great Plains Food Bank.

On the main screen, click the three horizontal bars in the left-hand corner of the main screen. Next click **“Summary Statistics,”** then select **“Agency Attributes.”**



- Home
- Reports
 - Summary Statistics**
 - Quality Control Report
 - TEFAP Compliance Report
 - Data Export
- Duplicate Management

Summary Statistics

Upon clicking a report below, a new page will open in Tableau. This is a temporary function that will be improved in future versions of the application.

Name of report	Description
Snapshot Overview	Total individuals and households served, visits, and active programs by month
Individual Demographics	Individuals served by age, gender identity, and race or ethnicity
Core Household Characteristics	Households served, size, age composition, and government program participation
Other Household Characteristics	Household dietary factors, health, income, military status, living situation, etc.
Service Trends	Individuals and age groups served by week, month, day, and time of day
Geographic Breakdown	Number of programs, events, individuals and household served for all zip codes and counties
Agency Attributes	Status, service types, and individuals and households served by all programs and agencies



The reporting features are supported by Tableau Software, a data visualization platform. The report will open in a new tab. If the system asks for a username and password, enter the same information that you do to access the Service Insights on MealConnect system.

Scroll to the “**Service Details by Service Type**” section. The *Visit Start Date* and *Visit End Date* default to the previous full month. Click in either box displaying the date to select a different date for either field. Further filtering options are available on the left-hand side of the screen.



Below the green bar, you will see a comprehensive list household and individual statistics for the time frame reflected by the Visit Start and End Dates. Scroll over to find the Total Households (Unduplicated), Total Adults, Total Children, Total Seniors, and Total Pounds Distributed figures.

Service Details by Service Type															Select Service Details View: Service Details by Service Type	
Visit Start Date: 12/1/2022		Visit End Date: 12/31/2022		Child Age Range: 0 to 17		Adult Age Range: 18 to 59		Senior Age Range: 60 to 175								
ew dividuals nduplicated)	Total Households (Unduplicated)	Total Households (Duplicated)	New Households (Unduplicated)	Total Adults	Total Children	Total Seniors	Total Individuals with Uncategorized Age	Total Individuals with Unknown Age	New Adults	New Children	New Seniors	New Individuals with Uncategorized Age	New Individuals with Unknown Age	Total Piece Distributed	Total Pounds Distributed	
13	179	181	64	255	221	48	0	0	85	63	15	0	0	0	26,315	